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BOOKING TERMS & CONDITIONS

Effective September 1, 2019

TOUR PAYMENT & PRICE

A 30% non-refundable deposit is due at time of booking to reserve your space. If domestic flights are included in your itinerary, 100% of flight costs are due at time of deposit.

The balance (70% of the total) is due two (2) months prior to the first land day of the trip. If booking is made within two (2) months of the first land day of trip, full payment is due at time of booking.

Payment is accepted by bank transfer to our account in Arusha, Tanzania, or credit card (Visa, MasterCard or American Express). **Credit card payments incur a 5% surcharge due to additional bank fees.**

For bank transfers, your local bank branch or online customer service can assist you with this simple and secure process.

Use the following account information:

Beneficiary Name: Tanzania Choice Safaris Ltd

Beneficiary Account Number: 42810004402

Beneficiary Address: Plot 88 Themis Hill Circuit Road, Njiro, Arusha, Tanzania

Bank: National Microfinance Bank PLC

Bank Branch and Address: Arusha Business Center, Makongoro Road, Arusha, Tanzania

SWIFT Code: NMIBTZTZ

PARK FEES

The price quoted reflects the current park fees at the time the quotation is made. If park fees increase prior to the first land day of the trip, the total price of the itinerary will be adjusted accordingly.

GOVERNMENT TAXES & LEVIES

The price quoted reflects the current applicable government taxes and levies at the time the quotation is made. If taxes and/or levies increase prior to the first land day of the trip, the total price of the itinerary will be adjusted accordingly.

HOTELS & LODGES

Reservations cannot be guaranteed until paid and on rare occasion, hotels cannot fulfill their responsibilities to honor reservations. When an accommodation change must be made, we will do our best to allow the Traveler(s) to give input on the selection of alternate locations, but we reserve the right to make this decision without consulting the Traveler(s) when time is limited. When this happens, the total price of the itinerary will be adjusted accordingly.

PRODUCTS & SERVICES NOT INCLUDED IN THE PRICE

Prices quoted do not include costs of:

- International airfare to Tanzania
- Passports and tourist visas
- Immunizations and medications
- Telephone calls and Internet access
- Laundry
- Entertainment or other activities not specified in the itinerary
- Beverages (other than bottled water stocked in the safari vehicle), unless noted differently in the itinerary
- Excess luggage charges
- Tips
- Other personal items

CHANGES TO THE ITINERARY

If after this itinerary has been accepted a change is requested by the Traveler(s), we will try to accommodate your request. Any cancellation fees charged by our suppliers due to the changes will be the responsibility of the Traveler(s).

CANCELLATION

In the event of the Traveler(s) canceling the reservation for any reason, the Traveler(s) will be charged a service charge as outlined below. No-shows are considered cancelled at the date of their first expected arrival. There will be no refunds to clients who do not complete all or any part of their itinerary. Also, no refunds will be made after services have been received. **We strongly encourage you to purchase travel insurance to protect your investment in this trip.**

If cancelled	Service charge is
61 days or more prior to first land date of trip	30% of total price plus \$100 processing fee
31-60 days prior to first land date of trip	50% of total price plus \$100 processing fee
30 days or less prior to first land date of trip	100% of total price

UNAVOIDABLE CIRCUMSTANCES

Tanzania Choice Safaris Limited does not hold itself responsible nor can it be held responsible for any delays prior to departure or during the course of a tour itinerary whether brought about by technical difficulties, strikes, weather conditions or any other circumstances whatsoever, whether foreseen or unforeseen. It is understood that any expenses related to these unscheduled extensions or curtailments (e.g. hotels, meals, airfares, telephone calls, etc.) will be paid by the Traveler(s). We make every effort to ensure that all arrangements and services connected with your tour will be carried out as specified in the most efficient and effective way possible. However, we do not have direct control over the provision of services by suppliers and, whilst they are in all cases selected with the utmost care, we do not accept liability for error and omissions of such suppliers.

TRAVEL DOCUMENTS

We do not accept responsibility for any consequences whatsoever from Traveler(s) failing to ensure that he or she has complied with the necessary health, passport and visa requirements, including proof of residency for expats to receive discounted park entry fees.

INSURANCE

We strongly advise the Traveler(s) to take out insurance against cancellation, curtailments, illness, injury, loss of baggage and default at the time of booking. This is especially true if climbing Mount Kilimanjaro, Mount Meru or Ol Doinyo Lengai.

WILDLIFE

Safaris may take you into close contact with wild animals. Many safari lodges and camps are not fenced and wildlife moves freely in and around these areas. Attacks by wild animals are extremely rare, but no safari into the Tanzanian wilderness can guarantee that this will never occur. Always follow the safety instructions from your driver guide and the lodge or camp's staff for moving to and from your room or tent, and while on game drives. Tanzania Choice

Safaris is not responsible for any injury or incident on the safari. We cannot guarantee sightings of specific animals or quantities of wildlife.

PHOTOGRAPHY & VIDEO

Traveler(s) grant full permission to Tanzania Choice Safaris to use any photos or video taken by our staff for promotional use. By allowing and or providing photographs to us, Traveler(s) grant perpetual use, irrevocable license and non-exclusive use at no cost.

PRIVACY

We are committed to protecting your privacy. We will handle your personal information with care and not disclose it to third parties except when necessary (e.g. for booking airline tickets or accommodations).

CONTRACT

Once payment in whole or in part has been made by the Traveler(s) for a booking, the Traveler(s) shall be deemed to have accepted the Booking Terms & Conditions contained herein as applicable to the contract entered into between Tanzania Choice Safaris Limited and the Traveler(s).

DISCLAIMER

Tanzania Choice Safaris Limited acts only as an agent for the various independent suppliers that provide hotel accommodations, transportation, sightseeing, activities, or other services connected with its tours. Such services are subject to the terms and conditions of those suppliers. Tanzania Choice Safaris Limited and their respective employees, agents, representatives, and assigns accept no liability whatsoever for any injury, damage, loss, accident, delay, or any other incident which may be caused by the negligence, defect, default of any company or person in performing these services. Responsibility is not accepted for losses, injury, damages or expenses of any kind due to sickness, weather, strikes, hostilities, wars, terrorist acts, acts of nature, local laws or other such causes. All services and accommodations are subject to the laws and regulations of the country in which they are provided. Tanzania Choice Safaris Limited is not responsible for any baggage or personal effects of any individual participating in the tours/trips arranged by Tanzania Choice Safaris Limited Individual Travelers are responsible for purchasing a travel insurance policy, if desired, that will cover some of the expenses associated with the loss of luggage or personal effects.

Tanzania Choice Safaris Limited is incorporated under the Tanzania Companies Act of 2002, registered with the Tanzania Revenue Authority and holds a Class A Tour Operator license issued by the Tanzania Ministry of Natural Resources and Tourism.